

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 6<sup>th</sup> day of June 2020**  
**C.G.No:221/2019-20/ Tirupati Circle**

**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao**

**Chairperson**

**Sri. Dr. R. Surendra Kumar**

**Independent Member**

***Between***

K.Kumari,  
A.M. Puram (V),  
Vadamalpet (M),  
Chittoor- Dist

**Complainant**

***AND***

1. Assistant Executive Engineer/O/Tiruchanur  
CCO
2. Deputy Executive Engineer/CCO/Tirupati
3. Executive Engineer/O/Tirupati Town

**Respondents**

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**ORDER**

1. The case of the complainant is that the complainant has constructed a room in Sy.No.225/2. She has applied for new service connection in mee - seva on 11.06.2019 vide registration No. NCO1190367287. They have also filed certificate issued by Panchayat Secretary, Brahmanapatu. Hence new service may be released for the room constructed by her in Sy. No.225/2.
2. Respondent No.1 filed written submission stating that complainant has previously approached this Forum in C.G.No.304/2018-19 and the same was dismissed on 04.06.2019. Suppressing the facts, the present complaint is filed for release of service connection for the same property. While dismissing the complaint this Hon'ble Forum observed that there is a title dispute between the complainant and other parties. The complainant is not entitled for power supply either in Sy. No.225/2 or 225/8 of Brahmanapattu (V). Complainant again requested to release domestic service after dismissal of C.G. No.304/2018-19 by furnishing no objection certificate issued by

**DESPATCHED**

**7/6**  
**20/6**

Panchayat Secretary for Sy. No.225/2. The SLA of APSPDCL gave an opinion not to release the service connection in the premises since the site is in dispute.

3. Personal hearing was conducted on 17.03.2020 at Court Hall, Tirupati. Heard both parties. Complainant represented that the schedule property in C.G.No.304/2018-19 and present schedule property wherein she is requesting for release of service connection are different. Panchayat secretary has also issued no objection certificate. She is not party to any civil suit and no dispute is pending for the present schedule property. Respondents may be directed to show documents that a civil dispute is pending for this property.

On the other hand respondent No. 1 stated that though complainant has given different Sy. No's while applying for service connection in this case and in C.G. No. 304/2018-19. But the service connection was applied for the same property i.e. room constructed and previously a service connection was issued for the same room and that service connection was disconnected after obtaining legal opinion from standing legal advisor while pending C.G. No. 304/2018-19 and that complaint was dismissed by this forum stating that forum is not competent to issue order for release of service connection in the name of complainant when there is a title dispute. Complainant is now seeking service connection for the same room mentioning a different Survey Number. and complainant may take steps for conducting survey of the property and after conducting survey if it is found that the present room is not in the disputed property and it is in possession of the complainants, he has no objection to release new service connection.

Complainant is stating that the present schedule property is different from the property concerned in C.G.No.304/2018-19. Whereas Respondent No.1 is contending that the present schedule property and property covered in C.G. No.304/18- 19 is one and the same and the service connection released for the property covered in C.G.No.304/2018-19 in the name of third parties were disconnected after obtaining legal opinion from SLA, Tirupati and conducting the survey of the property is just and necessary to ascertain whether the property covered in this case and in C.G.No.304/2018-19 is one and the same or not. It is not possible for the Forum to decide whether the property in this case and the property in CG.No.304/2018-19 is one and the same or not? When respondent No.1 is contending that complainant is seeking for release of

service connection for the same property for which services were already released in the name of third parties and disconnected after obtaining legal opinion. This forum cannot pass any order for release of new service connection without sufficient documentary evidence that the property in this case and the property in C.G.No.304/2018-19 are different. Complainant has not given any explanation as to why she has not applied for survey of the property when Respondent No. 1 is insisting for survey of the property on the ground that the complainant is seeking for release of new service connection for the same property mentioning different Survey Number for which already her application for release of service connection was not considered and her complaint in C.G.No.304/2018-19 was dismissed.

4. In view of the above reasons, there are no merits in the complaint and is dismissed.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 6<sup>th</sup> June 2020.

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

True Copy  
Member/Finance  
09/06/2020

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.